



Federal Emergency Rental Assistance Program Overview

Department of Human Services

Overview of New Federal Funds

The District has received \$350 million to assist households unable to pay rent and utilities due to the COVID-19 pandemic.

Use of Funds

- Assistance can be provided for 18 months to ensure housing stability. Financial assistance for prospective rent payments is limited to three months at a time up to the 18-month limit.
- Payments are made to landlords or utility companies on behalf of renters but can go to renters if landlords are unresponsive to outreach attempts over 5 days. Landlords are allowed to assist tenants in applying, but tenants must sign the form and receive notice of the application.

Overview of New Federal Funds

Eligibility

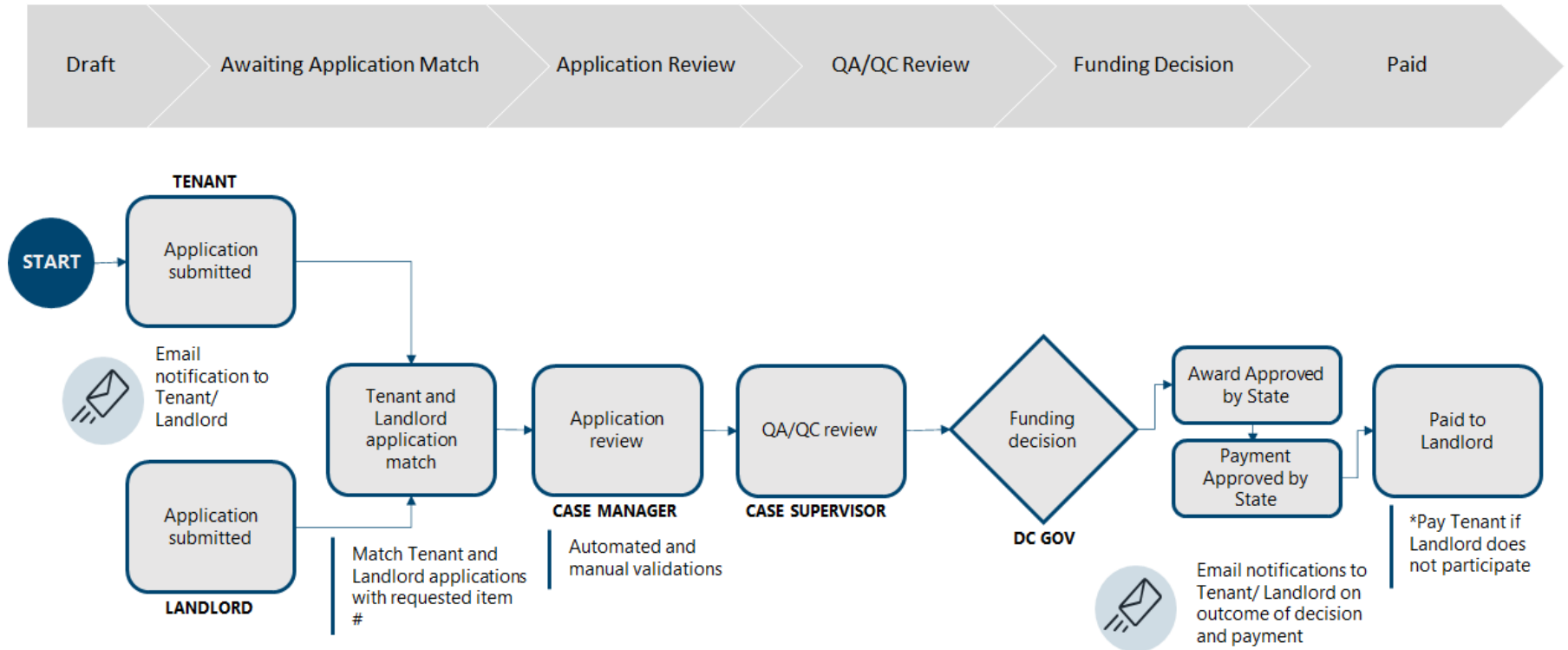
- REQUIREMENT #1: One or more individuals within the household has qualified for unemployment benefits or experienced a reduction in household income, incurred significant costs, or experienced other financial hardship due, directly or indirectly, to the COVID-19 outbreak; and
- REQUIREMENT #2: One or more individuals within the household can demonstrate a risk of experiencing homelessness or housing instability; and
- REQUIREMENT #3: The household has a household income at or below 80% of area median income.

There are no restriction on those who have housing subsidies or those who are undocumented.

Documentation

- Federal requirements include proof of identity, income, rent, need, and eligibility
- In some cases, self-attestation can be utilized for people missing certain required documents.

Application Process



Administration and Prioritization

Federal Prioritization: Households below 50% AMI or more than 90 days of unemployment.

Administration: The new program will be administered jointly by DHS and DHCD. The District has contracted with Deloitte to quickly build a streamlined application system.

Deloitte is also managing a contact center to answer questions about rent assistance.

- you can apply at stay.dc.gov.
- If residents have questions about the program or about how to apply, they should call the program's Contact Center at 833-4-STAYDC or 833-478-2932.
- As an additional resource you can [access our FAQ document here](#).

Communication and Outreach Plan

- Communication & Outreach:
 - Outreach efforts, led by DMPED and DHCD, include a website, media campaign, and grassroots outreach with trusted community entities.
 - Outreach effort will be ongoing (while funds are available) to ensure residents have the resources they need.

THANK YOU!