

**Mental health services.** For the purposes of the OVS PMI, mental health services means professional care provided by a clinician with appropriate licensure that is intended to treat symptoms of trauma, reduce symptoms of trauma, and improves the crime victim’s general functioning after victimization.

| Goal                                                                                        | Outcome                                                                                          | How Measured                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | How Verified                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| <p>To reduce trauma symptoms of crime victims who are engaged in mental health services</p> | <p>Reduction of trauma symptoms between first appointment and a second, pre-determined visit</p> | <p>Measured using a validated instrument <b>of the provider’s choice</b></p> <p><b>NOTE: The provider only needs to report on 1 measure of trauma symptom reduction. If the provider uses more than one instrument to measure reduction in trauma symptoms, the provider should choose one for reporting and keep it consistent throughout the grant period.</b></p> <p><b>Number of unique victims served through mental health services</b></p> <ul style="list-style-type: none"> <li>• <b>Number of new victims served</b></li> <li>• <b>Number of continuing victims served</b></li> </ul> <p><b>Number of victims that received therapeutic or counseling services in the reporting quarter but had not yet received T1</b></p> <p><b>Number of victims that withdrew from therapeutic or counseling services during the reporting quarter prior to T1 testing for trauma symptoms</b></p> <p><b>Number of unique victims who did not complete a T2 in this reporting period</b></p> <p><b>Number of unique victims served that demonstrated a reduction of trauma symptoms at T2 during this reporting period</b></p> <p><b>Any qualitative information that the grantee wants OVS to know about the reduction in trauma symptoms during this quarter</b></p> | <p>Demonstration that the grantee is using a validated instrument to measure trauma symptoms, demonstration that the grantee is measuring those trauma symptoms at intervals determined by the grantee, and demonstration that the information provided in the instruments is consistent with the data provided to OVS</p> <p><b>Information needed from the grantee:</b></p> <p><b>Name of validated instrument that the grantee is using to measure progress</b></p> <p><b>Standard time between T1 and T2</b></p> |

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| To improve the general functioning of a crime victim | Increase in the victim's ability to function on an individual level and social level | <p>Measured using a validated instrument of the provider's choice and/or increase of the victim's functioning as determined by an acuity scale <b>of the provider's choice</b></p> <p><b>NOTE: The provider only needs to report on 1 measure of trauma symptom reduction. If the provider uses more than one instrument to measure reduction in trauma symptoms, the provider should choose one for reporting and keep it consistent throughout the grant period.</b></p> <p><b>Number of unique victims served through mental health services</b></p> <ul style="list-style-type: none"> <li>• <b>Number of new victims served</b></li> <li>• <b>Number of continuing victims served</b></li> </ul> <p><b>Number of victims that received therapeutic or counseling services in the reporting quarter but had not yet received T1</b></p> <p><b>Number of victims that withdrew from therapeutic or counseling services during the reporting quarter prior to T1 testing for functioning</b></p> <p><b>Number of unique victims who did not complete a T2 in this reporting period</b></p> <p><b>Number of unique victims served that demonstrated an increase in functioning at T2 during this reporting period</b></p> <p><b>Any qualitative information that the grantee wants OVS to know about the increase in functioning during this quarter</b></p> | <p>Demonstration that the grantee is using a validated instrument to measure victim functioning, demonstration that the grantee is measuring victim functioning at intervals determined by the grantee, and demonstration that the information provided in the instruments is consistent with the data provided to OVS</p> <p><b>Information needed from the grantee:</b></p> <p><b>Name of validated instrument that the grantee is using to measure progress</b></p> <p><b>Standard time between T1 and T2</b></p> |

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| <p>To reduce the stigma of accessing mental health services in various (specific to the grantee) communities</p> | <p>Increase in the victim’s willingness to engage with mental health resources, indicating that the victim feels supported and less isolated</p> <p>NOTE: An engagement encounter is a non-therapeutic encounter in which the victim is preparing to engage in counseling or therapy or is engaging in addition to counseling or therapy with the provider or the provider’s organization</p> <p>A counseling encounter is a therapeutic encounter in which the provider is providing professional mental health services</p> | <p>Measured using the number of contacts that the victim has with the mental health service provider, i.e. phone calls, groups, individual therapy, intakes, etc.</p> <p><b>Number of victims that engaged in a screening or intake process during the reporting quarter</b></p> <p><b>Number of victims that were screened and referred to another mental health provider during the reporting quarter</b></p> <p><b>Number of victims that engaged with the provider during the reporting quarter (to include screening or intake, calls, emails, texts, in person conversations) but have not yet engaged in counseling or therapy</b></p> <p><b>Number of victims that engaged with the provider only 1 time during the reporting quarter(to include both engagement and therapeutic encounters)</b></p> <p><b>Number of victims that engaged with the provider between 2-5 times during the reporting quarter(to include both engagement and therapeutic encounters)</b></p> <p><b>Number of victims that engaged with the provider more than 5 times during the reporting quarter (to include both engagement and therapeutic encounters)</b></p> <p><b>Of the number of unique victims that engaged in counseling encounters during the reporting period, what was the average number of engagement encounters prior to first counseling encounters</b></p> <p><b>Of the number of victims that engaged in counseling encounters during the reporting period, what was the average length of time (in days) to get service</b></p> | <p>Demonstration that the grantee is measuring the number of contacts that the victim has with the mental health provider and demonstration that the tracking system supports the data provided to OVS</p> |