

**GOVERNMENT OF THE DISTRICT OF COLUMBIA**  
**Executive Office of the Mayor**  
**OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS**



**Victim Services Performance Management Initiative**  
**Fiscal Year 2020**

\*\*The OVS Performance Management Initiative (PMI) is not intended to replace each grant's goals and objectives. Each application should detail goals and objectives that the potential grantee hopes to meet with the grant funding, during the grant period.\*\*

The **Data Measures** that will be required for OVS grantees in Fiscal Year 2020 are:

**Number of unique primary victims** served by OVSJG funding each quarter. *(For the purposes of this performance measure, unique means one person. In this number, you should count both new and continuing victims. A primary victim is a person who has been directly injured as the result of the crime; it is the person against whom the crime was committed. A primary victim is the direct target of the victimization and/or was the person that is legally considered the victim of the crime. Sub-grantees may not count a person twice in this category even if that person received more than one service.)*

New vs. Continuing

- New primary victims served (e.g. victims who began service during this reporting period)
- Continuing primary victims served (e.g. victims who began service during a prior reporting period but have continued receiving service in this reporting period)

Unique new primary victims served, by victim's stated gender

- |                    |                      |
|--------------------|----------------------|
| ▪ Male             | ▪ Transgender Female |
| ▪ Female           | ▪ Unlisted Gender    |
| ▪ Transgender Male | ▪ Unknown Gender     |

Unique new primary victims served, by victim's stated race or ethnicity<sup>1</sup>

- White Non-Latino/Caucasian
- Black/African American
- African
- Hispanic/Latino
- American Indian/Alaska Native
- Asian/Native Hawaiian/other Pacific Islander
- Two or more races
- Other
- Unknown

Unique new primary victims served, by victim's age

- <10

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<sup>1</sup> Based on classification used in Truman, J, Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics and White, N. and Lauritsen, J.L. (2012).

- 11-12
- 13-17
- 18-24
- 25-30
- 31-34
- 35-59
- 60-65
- 66 and older
- Unknown

**Number of unique secondary victims** served by OVSJG funding each quarter. (For the purposes of this performance measure, unique means one person. In this number, you should count both new and continuing victims. A secondary victim is a person who has been injured as the result of the primary victim's victimization; it is a person who, by the nature of their relationship to the primary victim, is injured. It is understood that a sub-grantee may not serve secondary victims or may not track secondary victims. However, a person who is injured as the result of a loved one's homicide is, by definition, a secondary victim. Sub-grantees may not count a person twice in this category even if that person received more than one service.)

**New vs. Continuing**

- New secondary victims served (e.g. victims who began service during this reporting period)
- Continuing secondary victims served (e.g. victims who began service during a prior reporting period but have continued receiving service in this reporting period)

**Unique new secondary victims served, by victim's stated gender**

- Male
- Female
- Transgender Male
- Transgender Female
- Unlisted Gender
- Unknown Gender

**Unique new secondary victims served, by victim's stated race or ethnicity<sup>2</sup>**

- White Non-Latino/Caucasian
- Black/African American
- African
- Hispanic/Latino
- American Indian/Alaska Native
- Asian/Native Hawaiian/Other Pacific Islander
- Two or more races
- Other
- Unknown

**Unique new secondary victims served, by victim's age<sup>3</sup>**

- <10
- 11-12
- 13-17

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<sup>2</sup> Based on classification used in Truman, J, Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics

<sup>3</sup> Based on classification used in Truman, J, Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics and White, N. and Lauritsen, J.L. (2012). *Violent Crime Against Youth, 1994-2010*. Bureau of Justice Statistics. Office for Victims of Crime (2015). Victim Assistance Formula Grant Program Performance Measures.

- 18-24
- 25-30
- 31-34
- 35-59
- 60-65
- 66 and older
- Unknown

**Number of unique (primary and secondary, new and continuing) victims served by the organization's victim services programs as a whole each quarter.** (This performance measure should include, but not be limited to, the number served by OVSJG funding. For organizations that serve populations other than crime victims, this number is the total number of people served by the organization's crime victim services or violence prevention program only.)

**Location of residence for each unique new crime victim served each quarter** (both primary and secondary). (For the purposes of this performance measure, unique means one person. Sub-grantees may not count a person twice in this category even if that person received more than one service. Location of residence means the zip code in which the crime victim resides. If the crime victim has a permanent address out of the District, there will be a category to capture that data. If the crime victim has no fixed address, there will be a category to capture that data. While OVSJG will accept "Unknown" as a category, every effort should be made by the sub-grantee to determine the crime victim's location of residence.

- |         |         |                       |
|---------|---------|-----------------------|
| ○ 20001 | ○ 20053 | ○ 20722               |
| ○ 20002 | ○ 20057 | ○ Other (DC)          |
| ○ 20003 | ○ 20059 | ○ No fixed address    |
| ○ 20004 | ○ 20064 | ○ Out of the District |
| ○ 20005 | ○ 20204 | ○ Unknown             |
| ○ 20006 | ○ 20228 |                       |
| ○ 20007 | ○ 20230 |                       |
| ○ 20008 | ○ 20240 |                       |
| ○ 20009 | ○ 20245 |                       |
| ○ 20010 | ○ 20260 |                       |
| ○ 20011 | ○ 20307 |                       |
| ○ 20012 | ○ 20317 |                       |
| ○ 20013 | ○ 20319 |                       |
| ○ 20015 | ○ 20330 |                       |
| ○ 20016 | ○ 20373 |                       |
| ○ 20017 | ○ 20405 |                       |
| ○ 20018 | ○ 20427 |                       |
| ○ 20019 | ○ 20501 |                       |
| ○ 20020 | ○ 20502 |                       |
| ○ 20023 | ○ 20506 |                       |
| ○ 20024 | ○ 20610 |                       |
| ○ 20026 | ○ 20520 |                       |
| ○ 20032 | ○ 20540 |                       |
| ○ 20026 | ○ 20560 |                       |
| ○ 20037 | ○ 20565 |                       |
| ○ 20045 | ○ 20566 |                       |
| ○ 20052 | ○ 20593 |                       |

**Category of crime victim for each unique new victim (primary and secondary) served with OVSJG funding each quarter.** Sub-grantees should list a crime victim in the category (or categories) for which the crime victim accessed or is accessing services right now. Do not include crimes that occurred to the victim in the past unless that crime is the reason for which the victim is accessing services in this reporting quarter. Examples include homicide, intimate partner violence, sexual assault, child physical or sexual abuse, and stalking (For the purposes of this performance measure, clients who are victims of multiple crimes may be counted in more than one category. It is possible that the number generated in this performance measure does not equal the total number of unique victims served. For example, one unique victim may have been a victim of both intimate partner violence and sexual assault. That would be counted in both categories.)<sup>4</sup>

- **Adult Survivors of Childhood Abuse**

*Defined as a person – an adult – who is seeking service for a crime that was committed against them or was witnessed by them during their childhood or adolescence.*

- **Arson**

*Defined as any willful or malicious burning or attempt to burn, with or without intent to defraud, a dwelling, house, public building, motor vehicle or aircraft, or personal property of another.*

- **Assault/Attempted homicide**

*Defined as an unlawful attack by one person on another, with or without a weapon, that inflicts, or attempts or threatens to inflict, personal injury or death.*

- **Bullying**

*Defined as unwanted aggressive behavior among school aged children that involve a real or perceived power imbalance.*

- **Child physical abuse**

*Defined as non-accidental injury to a child by a parent or other adult that may include severe beatings, burns, strangulation, or human bites.*

- **Child sexual abuse**

*Defined as sexual offense, i.e. forcible rape, attempted rape, statutory rape, sexual harassment, prostitution, or other unlawful sexual contact and other unlawful behavior intended to result in sexual gratification or profit from sexual activity, against a child by a parent or other adult.*

- **Child exposed to violence**

*Defined as a form of child maltreatment in which the child is exposed as an eyewitness to violence, crime, or abuse in their homes or communities.*

- **DUI/DWI**

*Defined as an accident involving one or more motor vehicles in which at least one driver was under the influence of alcohol and/or drugs or was legally intoxicated at the time of the crash.*

- **Elder abuse**

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<sup>4</sup> Office for Victims of Crime (2015). Crime Victimization Glossary. <http://ovc.gov/library/glossary.html>

*Defined as abuse perpetrated by a caretakers on an elderly individual who depends on others for support and assistance.*

- **Family violence or abuse**

*As defined as crime or abuse committed within a family structure that is not intimate partner violence or abuse*

- **Hate/bias crime**

*Defined as a crime, violent or property, which is motivated by the perpetrator's bias towards the victim's perceived identity and/or the victim's association with others of a perceived identity.*

- **Homicide**

*Defined as the death of a person caused by criminal activity committed by another human being.*

- **Human trafficking**

*Defined as sex trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion, for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.*

- **Identity theft/fraud**

*Defined by a crime in which an imposter obtains key pieces of personal information to impersonate someone else; or a crime in which a person uses deliberate deception for unlawful or unfair gain.*

- **Intimate partner violence**

*Defined as violent or abuse acts which involve a current or former spouse, domestic partner, or dating partner*

- **Kidnapping**

*Defined as the unlawful taking or holding of another person by force or threat of force.*

- **Robbery**

*Defined as the taking or attempting to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence*

- **Sexual assault (adult or minor)**

*Defined as forcible rape, attempted rape, statutory rape, sexual harassment, prostitution, or other unlawful sexual contact and other unlawful behavior intended to result in sexual gratification or profit from sexual activity*

- **Stalking**

*Defined as any pattern of unwanted contact between two people that directly or indirectly communicates a threat or places the victim in fear*

- **Terrorism**

*As defined as the use of violence or intimidation to coerce a government or civilian population to further political or social objectives*

- **Other**

*Defined as other crimes not listed*

**Type of service provided to each unique crime victim (primary and secondary) served with OVSJG funding each quarter.** Sub-grantees should list a crime victim under the type of service (or services) for which the crime victim accessed or is accessing services right now.

Do not include services accessed by a continuing (e.g. received by a victim served earlier in this fiscal year) in this reporting period but a sub-grantee MAY include a new type of service accessed by the crime victim in this quarter.

*For example, if a victim is served in Quarter 1 and receives case management, and the same victim is served in Quarter 2 and receives case management and mental health care, you only include mental health care in this reporting period since you already reported the case management in the prior reporting period.* Examples of type of service include case management, criminal justice advocacy, civil legal services, criminal legal services, mental health counseling, forensic or medical care, housing, hotline services, etc. (For the purposes of this performance measure, clients who are being provided more than one type of service may be counted in more than one category. It is possible that the number generated in this performance measure does not equal the total number of unique victims served.)<sup>5</sup>

- **Advocacy-** Providing information and personal support in clarifying options, learning or asserting rights, and accessing services to support recovery from crime victimization.
- **Awareness and Outreach** – Providing information to the community at large on crime victimization issues and promoting services available for victims. Activities may include using social media to raise awareness, tabling at a community event, or distributing materials.
- **Case Management** - Assessment, planning, facilitation, coordination, and advocacy with and/or on behalf of victims of crime navigating the criminal/civil legal and social service systems; includes assistance identifying and/or accessing culturally and linguistically appropriate goods or services needed because of victimization, and in accordance with victims' self-identified needs and goals.
- **Civil Legal Services** - Professional legal representation or brief advice to crime victims in the civil judicial process.
- **Community Education** – Providing presentations to a defined population on crime victimization issues, activities aimed at stopping victimization, or enabling the participation of citizens and communities in developing strategies to and implement solutions to crime and victimization. Presentations are aimed at increasing knowledge of the participants.
- **Criminal Legal Services** - Professional legal representation or brief advice to crime victims with respect to their role in criminal proceedings.
- **Crisis Counseling and Intervention** – An individualized supportive service for persons impacted by crime who are experiencing intense difficulty or emergency, related to crime victimization.
- **Financial or Material Assistance** - Providing services to victims that result in a financial or material benefit.

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<sup>5</sup> Office for Victims of Crime (2015). Crime Victimization Glossary. <http://ovc.gov/library/glossary.html>

- **Forensic Services** - Provides for the collection of evidence for a criminal investigation.
- **Hotline** - Operation of a 24-hour, 7-days a week communication system which is in constant operational readiness to facilitate immediate communication with victims in need of information and support.
- **Housing** - Emergency shelter or longer-term housing and support service provided to victims of crime and their families when housing is needed as a direct or indirect result of victimization.
- **Language Access** - Interpretation and translation services needed to assist victims of crime to be able to communicate effectively with staff, and to provide victims of crime with meaningful access to, and an equal opportunity to participate fully in services and activities.
- **Medical Services** - Intended to treat, identify, and improve the physical health of a victim.
- **Professional Training** - Develop and deliver training designed for individuals working in a professional capacity with crime victims. Training is designed to enhance professional skills, develop strategies, or implement activities to address crime victimization.
- **Safety Planning** - Providing guidance and strategies for victims that, if implemented, may reduce the odds of physical or emotional harm.
- **Trauma-Informed Mental Health Services** - Treatment and care provided by mental health professionals for individuals impacted by crime. Services must be culturally appropriate, victim-centered, and provided in a manner that is welcoming and appropriate to the needs of trauma survivors.
- **Other** - A service area not listed. Please specify the service area(s).

**Number of outreach events conducted with OVSJG funding each quarter.** (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency or attended by your organization or agency at the invitation of the host organization or agency, ***for the purpose of increasing awareness in the community*** about your services, your organization or agency, or about the crimes to which you respond.)

**Number of participants served by outreach events conducted with OVSJG funding each quarter.** (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, agency, or attended by your organization or agency at the invitation of the host organization or agency, for the purpose of increasing awareness in the community about your services, your organization or agency, or about the crimes to which you respond.)

**Number of trainings or continuing education events conducted with OVSJG funding each quarter.** (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, or conducted in partnership with another organization or agency, ***for the purpose of increasing knowledge, skills, or abilities of allied professionals.***)

**Number of unique participants trained or educated with OVSJG funding each quarter.** (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, or conducted in partnership with another organization or agency, for the purpose of increasing knowledge, skills, or abilities of allied professionals.)

**Number of unique participants engaged in community engagement or primary crime prevention activities with OVSJG funds each quarter.** (For the purpose of this performance measure, community engagement or prevention activities mean activities whose primary purpose is to build a collective vision or movement in a community that is designed to stop violence or crime.)

**Number of ASK or UASK downloads facilitated each quarter.** (For the purpose of this performance measure, ASK or UASK means that SmartPhone application that is intended to connect DC residents and visitors to direct services, agencies, and organizations within the District.)

### **Campus Information**

**Number of unique campus victims served each quarter.** (For the purposes of this performance measure, unique means one person. A campus victim is a person who enrolled in one of the District's institutions of higher education or an institution of higher education in another jurisdiction.)

**Number of outreach events conducted on DC-based campuses each quarter.** (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency or attended by your organization or agency at the invitation of the DC-based institution of higher education, for the purpose of increasing awareness on the campus about your services, your organization or agency, or about the crimes to which you respond.)

**Number of participants served by outreach events on DC-based campuses each quarter.** (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency or attended by your organization or agency at the invitation of the DC-based institution of higher education, for the purpose of increasing awareness on the campus about your services, your organization or agency, or about the crimes to which you respond.)

**Number of trainings or continuing education events conducted on DC-based campuses each quarter.** (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, or conducted in partnership with another organization or agency, for the purpose of increasing knowledge, skills, or abilities of allied professionals on a DC-based institution of higher education.)

### **Service to Victims with Limited English Proficiency**

**Number of Limited English Proficient (LEP) clients served each quarter.** (For the purpose of this performance measure, LEP means a client who does not speak English proficiently or who speaks English in a limited way.)

**Number of times your agency accessed the victim services interpreter bank each quarter.** (For the purpose of this performance measure, the victim services interpreter bank means the interpreter bank provided through grant funding by the Office of Victim Services and Justice Grants.)

### **Volunteer Information**

**Number of volunteers utilized by your agency or organization to perform the services for which you have been provided funding by OVSJG.** (For the purpose of this performance measure, volunteer means someone who is not employed by, contracted with, or receives any compensation for work with your agency or organization.)

### **Continuing Education**

**Number of continuing education units or hours provided by your organization during the reporting period.** This can be reported as units or hours. (For the purpose of this performance measure, this may



include continuing education provided in-house, by a partner agency, or those for which the staff member or agency funded.

### **Formalized, Multidisciplinary Systems of Care**

**The baseline number of formalized, multidisciplinary systems of care and the new formalized, multidisciplinary systems of care.** (For the purpose of this performance measure, a multidisciplinary system of care is an agreement among at least two partners (but optimally more than two) to collaborate so that certain identified victims are served in a seamless manner. These systems of care should be formalized by a Memoranda of Understanding or Agreement, a shared or joint protocol or policy, or an otherwise written agreement among the parties to the system of care that established a standard concept of operations, protocol, roles and duties of the members, and/or policy that governs how the agencies will cross-refer, cross-train, share data, and/or work collaboratively together to serve the holistic needs of the victims. The Baseline is established during Quarter 1 of each new fiscal year. The baseline number remains the same throughout the fiscal year. If the organization joins new Formalized, Multidisciplinary Systems of Care during the course of the fiscal year, they will report that under “(New) Number of formalized, multidisciplinary systems of care...”